Three new Microsoft Dynamics 365 webinar series available on Microsoft.com

New Webinar: Keep Consumers Connected with Your Business

Every organization needs to adapt and adjust its operations to the current business landscape. Watch this [webinar series](https://info.microsoft.com/ww-Landing-B2C-Webinar-Series-Keep-Consumers-Connected-Video.html) to learn how to maintain business continuity and build ongoing, high-quality customer engagement for long-term success. All three episodes are available on demand now.

* Episode 1: Earn Customer Trust Through Personalized, Timely Outreach
* Episode 2: Deliver Seamless Customer Experiences
* Episode 3: Identify and Prioritize Customer Needs at Scale

New Webinar: How to Foster Customer Relationships at a Critical Time

It’s now more important than ever to prevent potential disruption for your customers, maintain the quality of products and services, and continue building strong customer relationships.  Watch this [webinar series](https://info.microsoft.com/ww-landing-how-to-foster-customer-relationships-at-a-critical-time.html) to help your organization respond to changes in real time and achieve long-term success. All three episodes are available on demand now.

* Episode 1: Understand and Engage Customers in Uncertain Times
* Episode 2: Lead your Sales Team through a Crisis Today and in the Future

Episode 3: Adapt to Customer Needs to earn Loyalty and Trust

New Webinar: Adapt to a Rapidly Changing Environment

In today’s uncertain environment, the ability to adapt quickly to change and strengthen engagement with employees and customers is critical to your business success. Watch this [three-episode webinar series](https://info.microsoft.com/ww-landing-Culture-Series-Webinar-Email-Adapt-Rapidly.html) to learn from Microsoft’s sales and service industry leaders with first-hand experience driving change management with positive results.

* Episode 1: Remote Selling Accelerated
* Episode 2: AI in the New Normal

Episode 3: Why Agility and Care are Critical to Great Customer Experiences